

WE CONVEY QUALITY



AFTER-SALES SERVICES



After-Sales Services

Customer Proximity Around the World

At Aumund, service does not end at the sale of the equipment. It's the beginning of a long-term partnership. Aumund offers you a full range of services –from commissioning to the delivery of quality spare and wear parts to customized tailored preventive maintenance programs and equipment upgradings. The benefits for you - **Maximum equipment efficiency at lower operating costs.**

Commissioning and Field Service

Today, presence "on the spot" is an absolute "must". Therefore, we have set up service support centers on all continents. From there, well-trained commissioning and service engineers support you swiftly and competently.

Spare and Wear Parts

A comprehensive range of genuine spare parts is available for our entire product range from stocks in Germany, Great Britain and the USA. Our product specialists provide assistance and respond instantly.

Retrofits

Aged and worn equipment? Capacity improvement needed? Too high operating costs? Aumund "just as new" retrofits are economical and tailor-made solutions for improving your existing equipment at reasonable costs.

Preventive Maintenance

Knowing beforehand that service will be needed allows you to schedule downtime and save money with before-failure repairs. Repairs or retrofits can be accurately anticipated allowing for the downtime to be at the most convenient times and at the lowest possible costs.



+++ Commissioning and Field Service +++ Spare and Wear Parts

Preventive Maintenance



Preparation & Scheduling	Equipment Inspection	Evaluation and Analysis	Summary and Documentation
1	2	3	4
<p>Scheduling and inspection planning</p> <ul style="list-style-type: none"> • Evaluating equipment history <ul style="list-style-type: none"> - Installation - Service record: "What was carried out when?" • Repairs • Parts supplied • Conversions • Prior maintenance and service actions • Others 	<p>Detailed equipment inspection</p> <ul style="list-style-type: none"> • Condition monitoring • Vibration controls • Alignments • Visual inspections • Wear measures • Shore hardness (Belts) • Function and running tests 	<p>Failure and wear analysis</p> <p>Based on:</p> <ul style="list-style-type: none"> • Wear measures • Visual checks • Vibration analysis • Functional tests 	<p>Inspection report and wear estimates</p> <ul style="list-style-type: none"> • Reliability analysis • Estimated lifetime • Failure and data documentation: <ul style="list-style-type: none"> - Wear measures - Back-up photos - Maintenance and repair proposals - Summary report

nce and Service Program

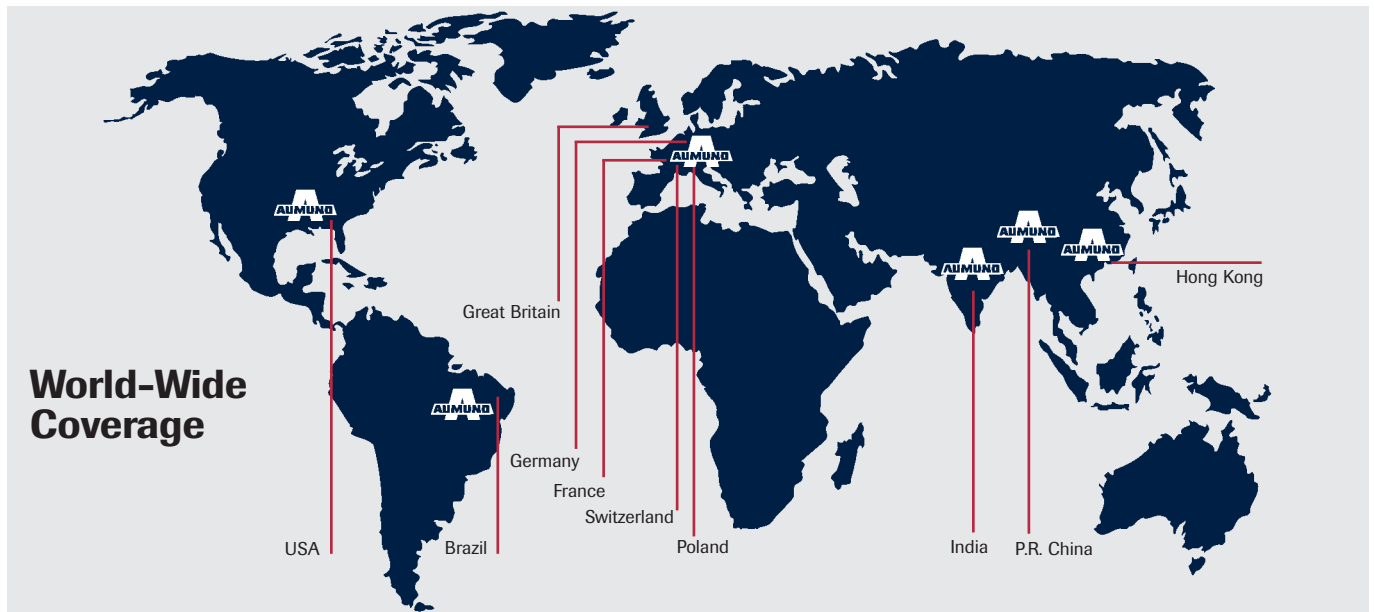


Corrective Action	Training and Seminars	Maintenance Planning	Consulting
5	6	7	8
<p>Advice and hands on support for incidents requiring immediate action</p> <ul style="list-style-type: none"> • Instant repairs • Adjustments • Alignments • Rectifications 	<p>Custom tailored maintenance training</p> <ul style="list-style-type: none"> • Troubleshooting • Critical points to obey • Maintenance instructions • Repair instructions • On the job training • Operating instructions 	<p>Equipment inspection, maintenance and repair planning</p> <ul style="list-style-type: none"> • Lubrication intervals • Inspection schedule: What's to inspect when? • Repair estimates: <ul style="list-style-type: none"> - Immediate - Within 6 months - Within one year - Spare and wear part proposals • Data log with equipment history and data base 	<p>Equipment surveys in terms of:</p> <ul style="list-style-type: none"> • Performance improvements • Reliability • Expected lifetime <ul style="list-style-type: none"> - Repair? - Upgrade? - Retrofit? - New?

nd Field Service +++ Spare and Wear Parts +++ Retrofits +++

Supervision & Spare and Wear Parts

- **Always Close At Hand...**
Excellent service coverage around the world
- **Experience That Counts...**
Only highly skilled technicians become AUMUND service engineers and supervisors
- **Genuine Parts Services...**
With fast availability and perfect function



Field Service +++ Preventive Maintenance +++ Field Service



AUMUND Headquarters in Rheinberg, Germany

AUMUND GROUP

Your partner for all requirements regarding material handling and storage.

We design, engineer, manufacture, erect and service reliable equipment.

Reputation and competence proven by more than 10.000 installations in over 100 countries.

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